

Who we are

We are a leading consultancy firm providing Management Systems Implementation & Certification assistance to clients.

We were founded in WA in 1996 by a group of professionals working with the aim of promoting effective Training and Quality Management Systems

These multi-disciplinary technical experts are also highly qualified and experienced in Design, Quality Management, Training, and IT implementation from small business through to enterprise solutions.

We work closely with our clients to establish effective working relations and to provide high quality products. These are backed by effective training and follow up to maximise returns.

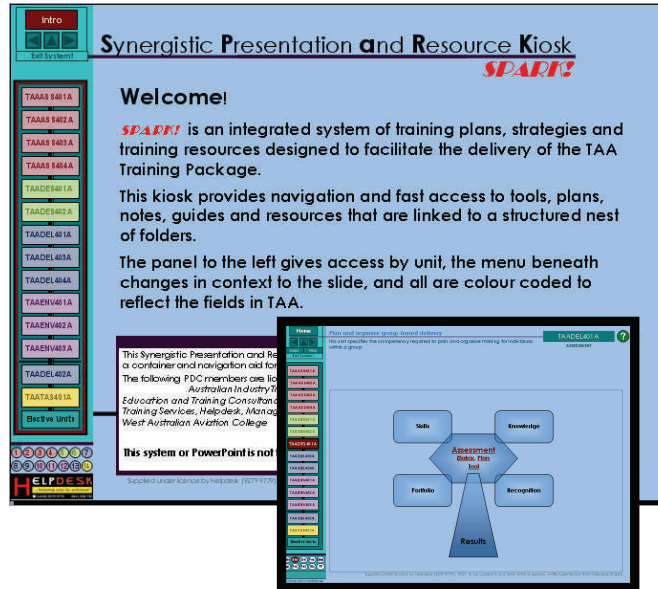
We design, implement and maintain systems for standards compliance, including International Quality Standards and the Australian Quality Training Framework. They are proven and effective—leaving you time to be more creative

We work as your partner in the change process and measure our success by your achievements

What we do

SPARK

A kiosk that links to delivery resources through a fast and intuitive interface.



SPARK

handles:

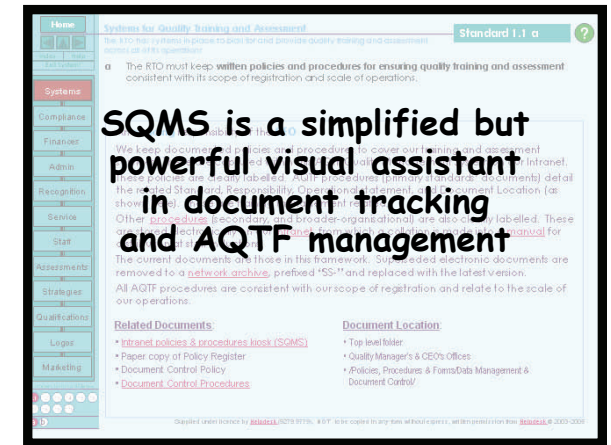
- ✓ Administration
- ✓ Delivery and Assessment
- ✓ Feedback and Moderation
- ✓ Unit notes and Recognition
- ✓ Student results; and
- ✓ Training Package information

SPARK is PowerPoint based and can integrate with other frameworks

SPARK is a simplified but powerful visual assistant in resource management

Synergistic Quality Management System

SQMS is an integrated system of standards, procedures, documents and forms to help training managers track and manage compliance under the AQTF, with fast access to the underlying documents and resources - everything needed for complete compliance in any audit!



SQMS is a simplified but powerful visual assistant in document tracking and AQTF management

Our systems are the best, they are cutting-edge, they are tried and proven, and they are easy to use.

Call 9279 9779 or 0411 536

admin@helpdesk.net.au

What we do

*A Company does
not improve quality,
people do*

Our Belief

We focus on people development of at each stage. Management, staff and workers participate in development to work behavioural and attitudinal change to meet the strategies that translate into organisational vision.

Our Mission

Our mission is to empower individuals and organizations to achieve environment and quality goals for personnel & corporate success through training in system implementation and audit of these systems, thus developing company wide initiatives.

Customized Services

As partners of your quality improvement efforts, we work with you to identify your specific needs and provide unique support with customized training programs. This means that the services you receive are designed in keeping with your corporate philosophies, goals and standards.

Products

SmartART: An electronic system to record delivery results, determine competencies and report.

SPARK: A kiosk that enables fast access to delivery resources.

SQMS: A simplified but powerful visual assistant in tracking and AQTF management.

Services

- ◇ Graphic and Corporate Design
- ◇ Web Site Design & Development
- ◇ Training Program Design
- ◇ Training; incl. training trainers
- ◇ IT and 'net solution providers

*Guidance
towards your
corporate goals*

*With systems to
make it easy!*



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